A	TTER .	Docket No. 418268002US		
Application No. 10/789,808-Conf. #5627		Filing Date February 27, 2004	Examiner H. C. Wang	Art Uni 2130
pplicant(s)	): Smith et al.			

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Maurice J. Pirio	Reg. No.: 33,	273		Dated:	1/19/07

Docket No.: 418268002US

(PATENT)

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:

Smith et al

Application No.: 10/789.808 Confirmation No.: 5627

Art Unit: 2139 Filed: February 27, 2004

For: METHOD AND SYSTEM FOR RESOLVING Examiner: H. C. Wang

DISPUTES BETWEEN SERVICE PROVIDERS AND SERVICE CONSUMERS

## AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

## INTRODUCTORY COMMENTS

In response to the Office Action dated July 23, 2007, please amend the aboveidentified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 9 of this paper.

Remarks/Arguments begin on page 10 of this paper.